



Garda Representative Association

Floor 5, Phibsboro Tower, Dublin 7 Tel: (01) 830 3533   @gardarep  mail@gra.ie

CONCERNS RE: 999 CALLS

STATEMENT BY FRANK THORNTON, GRA President

25.06.2021

"The Garda Representative Association fully understands the public's concerns regarding the Commissioner's disclosure of cancelled 999 calls and welcome his apology should these allegations prove justified.

"Our members take domestic violence incidents and calls extremely seriously and have assured us that they always take 100% care to deal with them as quickly, sensitively and as appropriately as possible.

"Such allegations from the Commissioner of unprofessional conduct within our ranks has cast an entire shadow over our hardworking and trusted membership.

"This is why the GRA are taken aback by the number of calls being investigated and welcome detailed scrutiny of all individual cases concerned.

"But unfortunately, we have not yet had sight of any such report, and now demand full disclosure and clarity of exactly how many calls are under investigation, the nature of these calls and where the failures occurred.

"We also need a full investigation into any faults in our current systems and procedures to ensure all emergency calls are handled with due care and professionalism.

"For many years we have called for greater planning and accountability regarding the training of our members, an area which we know is consistently underfunded, undervalued and under-resourced."